



AIR FORCE ASSOCIATION'S

# CYBERPATRIOT

NATIONAL YOUTH CYBER EDUCATION PROGRAM

## UNIT FOUR

### Principles of Cybersecurity



[www.uscyberpatriot.org](http://www.uscyberpatriot.org)



# Learning Objectives

- Participants will gain an understanding of basic cybersecurity concepts
  - The CIA triad
  - People, processes, and technologies that relate to CIA
- Participants will understand the differences between a threat and a vulnerability
  - Threats, Vulnerabilities, and Exploits
  - Risk and vulnerability severity
- Participants will become familiar with basic threat types and countermeasures
  - Overview of major threat categories
  - How attackers exploit infected computers
  - Best practices for threat prevention
- Participants will understand fundamental user security processes
  - Identification, Authentication, Authorization, and Accounting
  - Proper password configuration



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## SECTION ONE

### The CIA Triad



[www.uscyberpatriot.org](http://www.uscyberpatriot.org)



# The CIA Triad

- 3 Goals of information security:
  - Maintain information **confidentiality**
    - Making sure only approved users have access to data
  - Maintain information **integrity**
    - **Data Integrity:** assurance that information has not been tampered with or corrupted between the source and the end user
    - **Source Integrity:** assurance that the sender of the information is who it is supposed to be
  - Maintain information **availability**
    - Ensuring data is accessible by approved users when needed



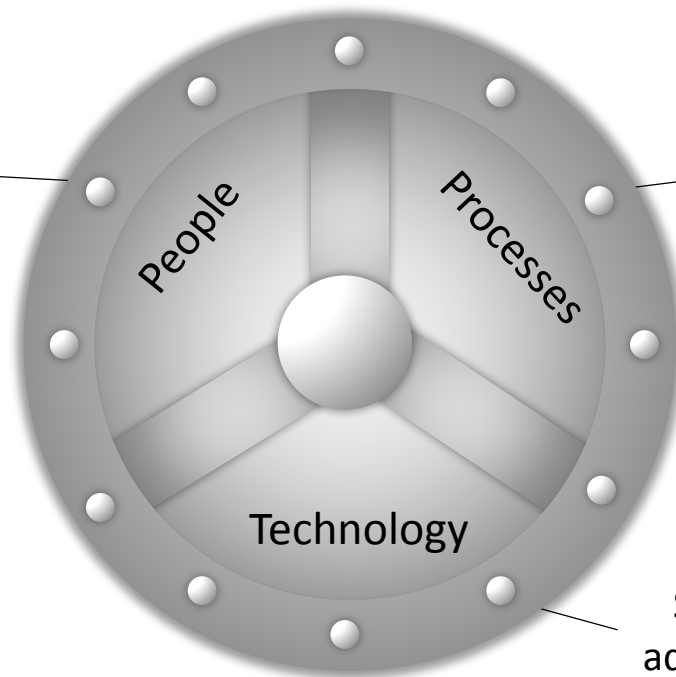
Source: <http://www.techrepublic.com/blog/it-security/the-cia-triad/>



# People, Processes, and Technology

- Protecting the CIA Triad is about more than technology
- PPT is a holistic approach to securing an organization's information

Training for end users and resources to help IT professionals stay aware of emerging threats and industry trends



Policies, rules, and procedures for maintaining security

Security tools and system administration best practices

Source: <http://www.techrepublic.com/blog/it-security/the-cia-triad/>



# The CIA Triad: Tech Tools of the Trade

- **Confidentiality**
  - Encryption
    - Passwords, encryption keys
  - User access control
    - Controlling which users have access to networks and what level of access each user has
- **Integrity**
  - Encryption
  - User access control
  - File permissions
    - Customizable settings that only allow certain users to view and edit files
  - Version control systems/backups
- **Availability**
  - Offsite data storage/backups
  - Redundant architecture (hardware and software)





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## SECTION TWO

### Threats and Vulnerabilities

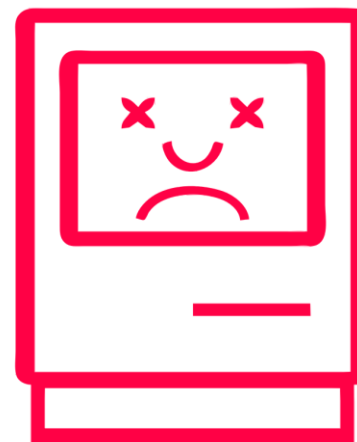
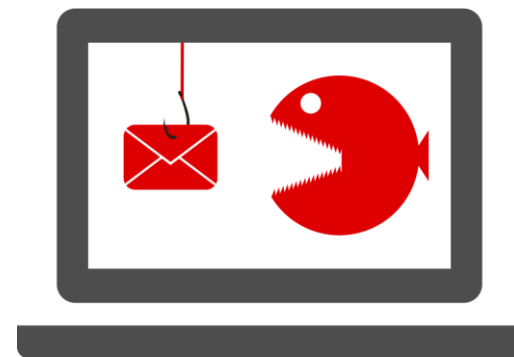


[www.uscyberpatriot.org](http://www.uscyberpatriot.org)



# Important Cybersecurity Definitions

- **Threat:** An attacker or piece of malware that desires and/or is able to cause harm to a target
- **Vulnerability:** Flaw in an environment that an attacker can use to harm the target
- **Exploit:** The method by which an attacker can use a vulnerability
- **Risk:** The potential that a threat will exploit a vulnerability



Source: <http://www.pen-tests.com/difference-between-threat-vulnerability-and-risk.html>





# Risks: Probability and Impact

The risk of a cybersecurity attack depends on two factors

## Probability

- How much motivation does an attacker have to try to exploit my system?
- How securely have I protected my system?

## Impact

- How damaging is a potential attack on my system?
- Types of impact: Financial, Health and Safety, Personal, Service Interruption

## Risk Matrix

		Impact				
		Trivial	Minor	Moderate	Major	Extreme
Probability	Rare	Low	Low	Low	Medium	Medium
	Unlikely	Low	Low	Medium	Medium	Medium
	Moderate	Low	Medium	Medium	Medium	High
	Likely	Medium	Medium	Medium	High	High
	Very likely	Medium	Medium	High	High	High

Source: [http://2.bp.blogspot.com/-xSHY5tsTvvY/Tzqi\\_kSorfl/AAAAAAAAABDo/cR71Da7qCQY/s1600/ProbabilityAndImpactMatrix.png](http://2.bp.blogspot.com/-xSHY5tsTvvY/Tzqi_kSorfl/AAAAAAAAABDo/cR71Da7qCQY/s1600/ProbabilityAndImpactMatrix.png)



# Risk Assessment: Target Breach

Case: Attackers breached Target's network through a heating and air conditioning (HVAC) company and point-of-sale systems to steal 40 million credit card numbers

## Likelihood: Likely

- Attackers knew that Target has a massive network with many potential holes and that they could gain a wealth of information
- Network was not fully secured; HVAC company had open access to it

## Impact: Major

- Loss of financial information could have major impact on Target's customers
- Breach was a huge embarrassment to Target and could have led to decrease in future sales

		Impact				
		Trivial	Minor	Moderate	Major	Extreme
Probability	Rare	Low	Low	Low	Medium	Medium
	Unlikely	Low	Low	Medium	Medium	Medium
	Moderate	Low	Medium	Medium	Medium	High
	Likely	Medium	Medium	Medium	High	High
	Very likely	Medium	Medium	High	High	High



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## SECTION THREE

### Cyber Threats and Countermeasures



[www.uscyberpatriot.org](http://www.uscyberpatriot.org)



# Physical Threats

## DUMPSTER DIVING



## SHOULDER SURFING



- **Dumpster Diving:** Thieves sift through garbage for receipts with credit card information, medical forms with social security numbers, or other documents with PII
- **Shoulder Surfing:** By looking over your shoulder as you type, thieves can glean your passwords, account information, and other sensitive information
- Simple, but often overlooked threats



# Cyber Hygiene

- Basic personal practices that keep computers and data safe
  - Lock your computer when in public areas
  - Shield your keyboard when you type passwords
  - Do not let strangers use your computer
  - Keep sensitive information in secure places





# What are mobile devices?

Portable or handheld devices that have data or can connect to another device that has data





# Securing Mobile Devices

## Risk

1. Easily stolen and lost
2. Often not encrypted
3. Targets of malware, tools for attackers
4. Can be compromised via wireless
5. Applications collect information



## Fix

1. Guard your devices
2. Set a strong passcode
3. Use anti-malware and updates
4. Avoid using open networks
5. Customize security settings





# Online Threats

## SOCIAL ENGINEERING

A screenshot of a chat room interface. The title bar at the top reads 'Thrift Shopping Room'. The chat history shows a conversation between two users: M@ckelm0re and Ry@nLew1s. M@ckelm0re asks for an address to send a sweater. Ry@nLew1s responds with a cardigan. M@ckelm0re then asks for an address to send two purple pullovers. At the bottom, there is a text input field with a cursor and a 'Send' button with a mouse cursor hovering over it. On the right side, there is a 'Guests' list showing the names of the two participants in the chat.

**Thrift Shopping Room**

**M@ckelm0re:** Yo man I got the illest sweaters yesterday

**Ry@nLew1s:** Really? What are we talkin? Wool? Pullover? Cardigan?

**Ry@nLew1s:** I got a dope cardigan last week. Only 99 cents.

**M@ckelm0re:** A couple of sick purple pullovers. Dont know if I need 2 tho....whats ur address? I will drop 1 in the mail for u.

|

**Guests**

**M@ckelm0re**

**Ry@nLew1s**

**Send**

- **Social Engineering:** Manipulating people into giving up personal information



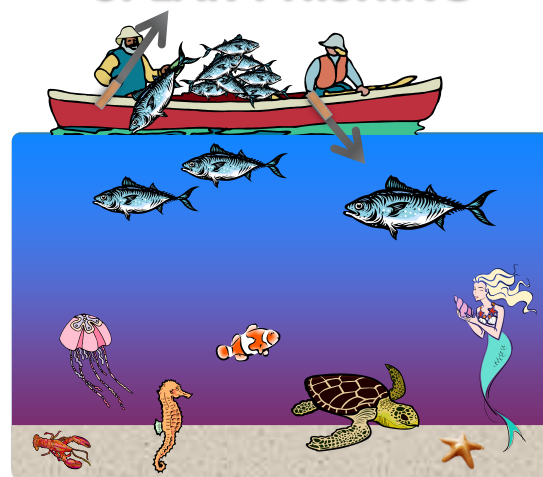


# Social Engineering Methods

## PHISHING



## SPEAR-PHISHING



- **Phishing:** fraud attempts perpetrated by random attackers against a wide number of users
- **Spear-phishing:** fraud attempts targeted at specific people based on their membership or affiliation with a the spoofed group
  - e.g. fraudulent emails sent to Microsoft employees aiming to steal Microsoft secrets
- **Vishing:** Attempts to manipulate people into giving up PII over the phone
- **Smishing:** Attempts to manipulate people into giving up PII by text message (SMS)



# How to Spot Phishing Emails

The screenshot shows an email interface with the following content:

- From:** Barclays bank [user-supports4@barclays.co.uk]
- To:**
- Cc:**
- Subject:** Official Notice for all Barclays iBank users

The email body contains a blue header with the **BARCLAYS** logo and **Online Banking** text. Below this is a red heading: **Details Confirmation**.

The main body text reads: **SECURITY ALERT: Please read this important message**. Our new security system will help you to avoid frequently fraud transactions and to keep your investments in safety. Due to technical update we ask you to confirm your online banking membership details. Please fill the form below.

It then says: **Please follow the link below to fill the form "Details Confirmation":** followed by a red underlined link: [http://www.personal.barclays.co.uk/goto/pfsolb\\_login](http://www.personal.barclays.co.uk/goto/pfsolb_login).

The email ends with: **Sincerely, Customer Service Barclays**.

Annotations on the left side of the image point to the following elements:

- Spoofed email address:** Points to the sender's email address.
- Spelling Errors/Typos:** Points to the subject line.
- ALL CAPS:** Points to the "SECURITY ALERT" heading.
- Asks for Personally Identifying Information:** Points to the request to confirm membership details.
- Executable attachment or link to a Website:** Points to the suspicious URL.
- Signed by a department, not an individual:** Points to the signature "Customer Service Barclays".

\*Phishing attempts are rarely this obvious, but these are useful errors to look for

Source: [www.Vanish.org](http://www.Vanish.org)



# Reporting Email Scams

- Report phishing attempts so other people aren't victimized
- Go to the legitimate website of the spoofed organization (not through a link in the email)
- Follow the site's procedure for reporting
- Report the spoof to your email provider

Your E-mail to Amazon:

To: Amazon.com Customer Service  
From: Ryne Smith (ryne.smith@gmail.com)

Subject: Select a Subject  
Select a Subject

Thank you as you ca  
I am reporting a spoofed e-mail  
I received a suspicious e-mail, is it from Amazon.com?  
I am concerned about my Seller Account  
I am concerned about my Customer Account

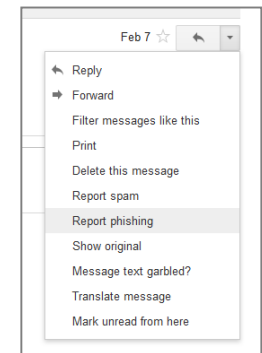
Please copy in the header from the phishing e-mail: [\(What's this?\)](#)

Please copy in the content from the phishing e-mail:

Comments:

For security reasons, we strongly discourage the submission of credit card numbers through e-mail.

Cancel Send e-mail





# Malware: What is it?

- Malicious Software = Malware
- Software designed and written to:
  - Steal information
  - Spy on users
  - Gain control of computers
- Categorized by
  - How it spreads
  - What it does





# Malware: What is it?

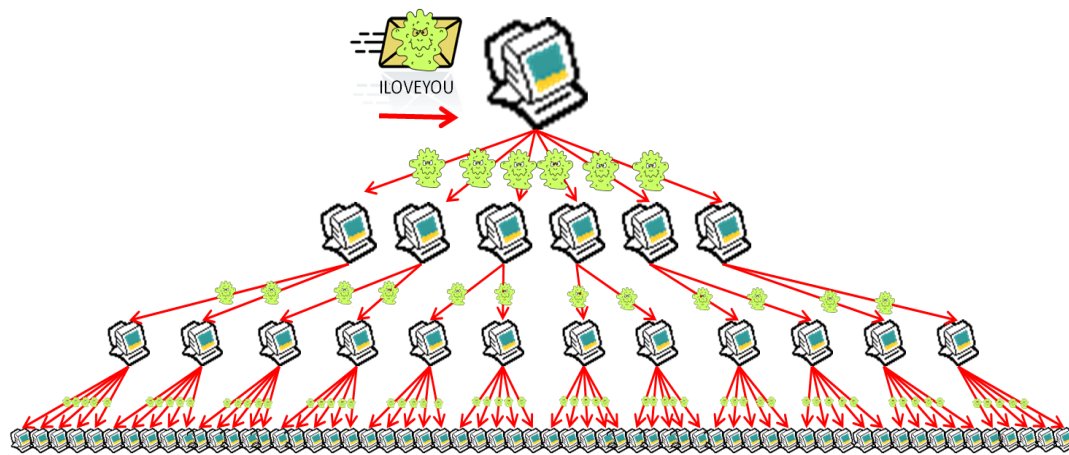
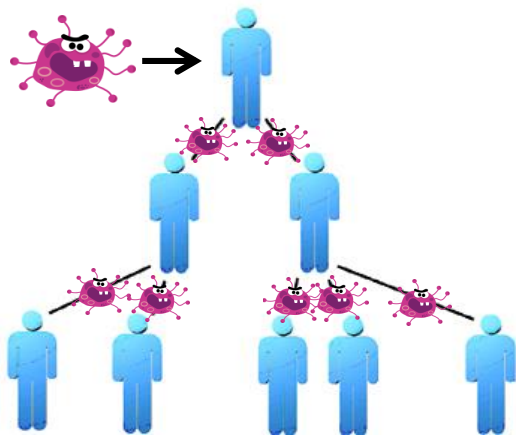
- **V**iruses/Worms
- **T**rojan Horses
- **Z**ombies and Botnets
- **K**eyloggers
- **B**ackdoors
- **L**ogic/Time Bombs
- **S**pyware





# Malware: Viruses/Worms

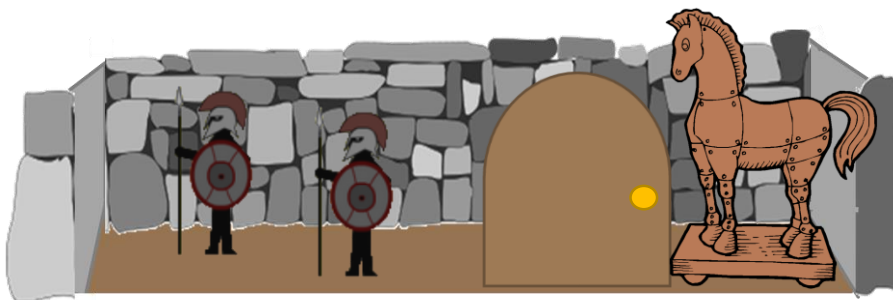
- **Viruses:** Can infect and spread, but need human assistance
  - People download infected email attachments, shared files, spoof links, etc.
  - Example: ILOVEYOU virus
- **Worms:** Can infect and spread *without* human assistance
  - Example: Sasser worm





# Malware: Trojan Horses

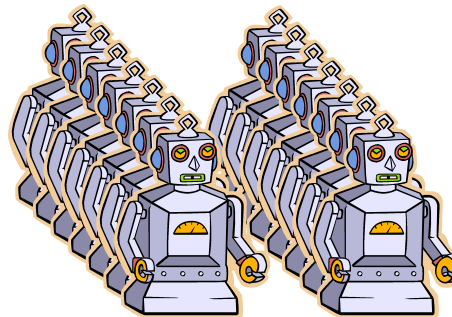
- **Trojan horse:** Program with a hidden malicious function
  - It looks like something you want
  - It does something you do not want
- Can cause computer crashes and be used by attackers to gain remote access to your system or steal information





# Malware: Zombies and Botnets

- **Zombies (a.k.a. bots):** compromised computers under the control of an attacker
  - Make it possible for someone else to control your computer from anywhere in the world
- **Botnet:** a collection of compromised computers (zombies) under the control of an attacker
  - Attackers pool the computing power of all of the zombie machines to launch huge spam attacks or to bring down websites through Distributed Denial of Service (DDoS) attacks
  - DDoS attacks direct massive amounts of communication requests and traffic to websites in attempt to overwhelm their servers

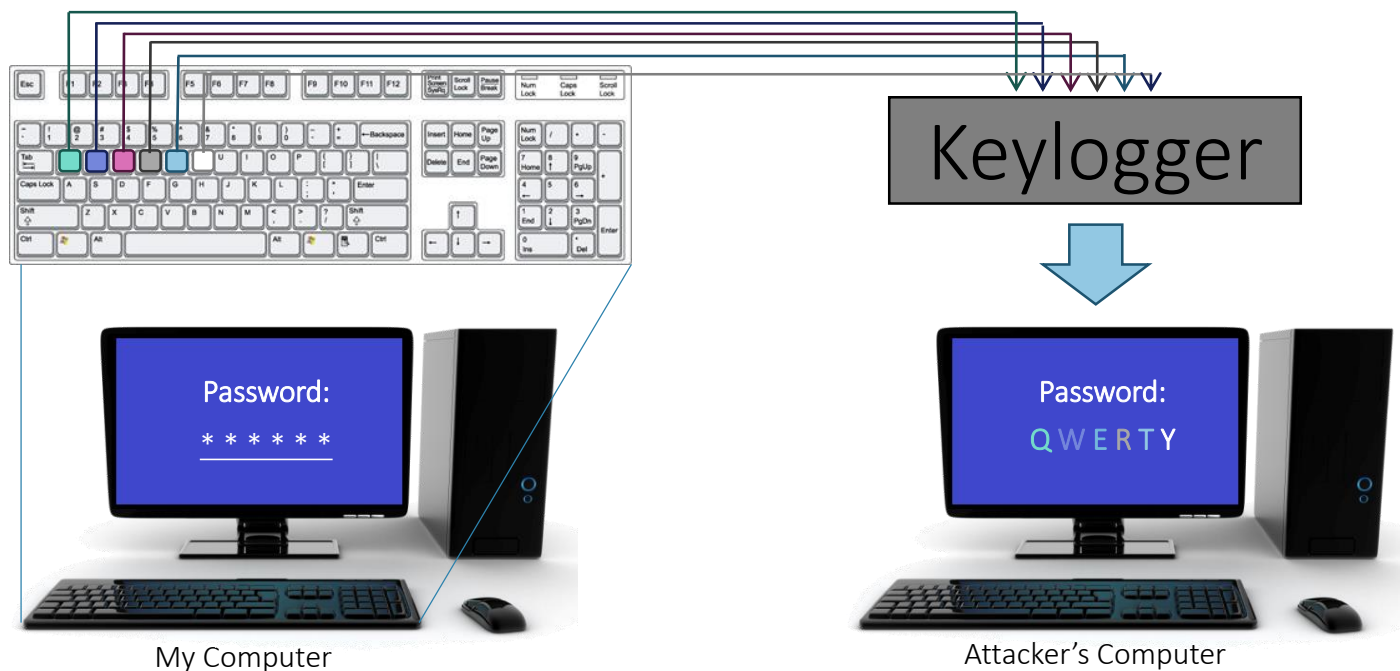






# Malware: Keyloggers

- **Keylogger:** Tracks users' keystrokes, obtains passwords and other personal information
- Especially dangerous because they track everything a user does, not just what they do on an unprotected Internet browser





# Malware: Backdoors

- **Backdoor:** An entry point into a program without all the normal, built-in security checks
- Programmers sometimes install backdoors when they develop programs so that they can manipulate a program's code more easily during troubleshooting and testing
  - Sometimes they forget to close them
- Attackers use malware like viruses, worms, and Trojan Horses to install backdoors on the computers they infect





# Malware: Logic/Time Bombs

- Logic/time bomb: Malware designed to lie dormant until a specific logical condition is met
  - A particular person logs in
  - A specific date or time
  - A message is received





# Malware: Spyware

- Spyware: Collects information about you, without your knowledge or consent
  - Keyloggers are a type of Spyware



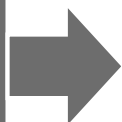


# Anti-malware Software

Scans files for matches in databases of known malware



Alerts you when a match is identified or a suspect program attempts to run



Quarantines and removes infected files



**Symantec**



Source: [www.pcworld.com](http://www.pcworld.com)



Source: [www.royalpccare.com](http://www.royalpccare.com)



Source: [www.digital-defender.com](http://www.digital-defender.com)



Source: [www.zdnet.com](http://www.zdnet.com)



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## SECTION FOUR

### Basic Cybersecurity Techniques



[www.uscyberpatriot.org](http://www.uscyberpatriot.org)



# Basic Cybersecurity Techniques

- **Identification:** Providing user identity to a system
- **Authentication:** Verifying the user identity
- **Authorization:** Determining whether a user is allowed to access certain resources
- **Accountability:** Holding users responsible for their actions on a system

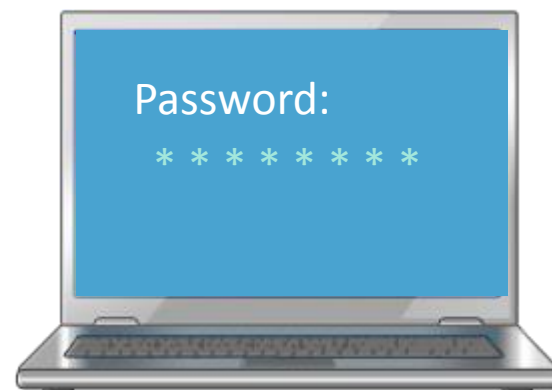


Source: <http://www.infosectoday.com/Articles/Authentication.htm>



# Identification and Authentication

- Uses encryption to ensure that a user is who they say they are
- Methods:
  - Passwords
  - Physical “keys” (key chains, swipe cards)
  - Biometrics (fingerprints, retina scanning)
- Threats:
  - Brute force cracking
    - Test every possible combination of letters, numbers, and characters until the password is found
  - Dictionary cracking
    - Test words and combinations of words found in the dictionary or from a slightly shorter list of words known to be commonly used in passwords







# Authorization

- Uses tools to control access to a resource
- Methods:
  - File permissions
  - Account management
  - Sharing settings
- Threats:
  - Insider Threats
    - Disgruntled or inexperienced employees that have high-level access may cause intentional or accidental harm to a system
  - Elevation of privilege
    - Attacker is able to enter the system as a low-level user, but is able to attain high-level access
- Methods covered in detail in Units 7 and 8





# Accountability

- Holds users responsible for their actions on a system
- Methods:
  - System monitoring
  - Audit logs
- Threats:
  - Denial of Service
    - Attack overwhelms audit logs with excessive or very large log entries, causing the system to run slowly or not at all
  - Disclosure of confidential information
    - Attacker is able to gather confidential or personally identifiable information from log files
- Methods covered in detail in Unit 8

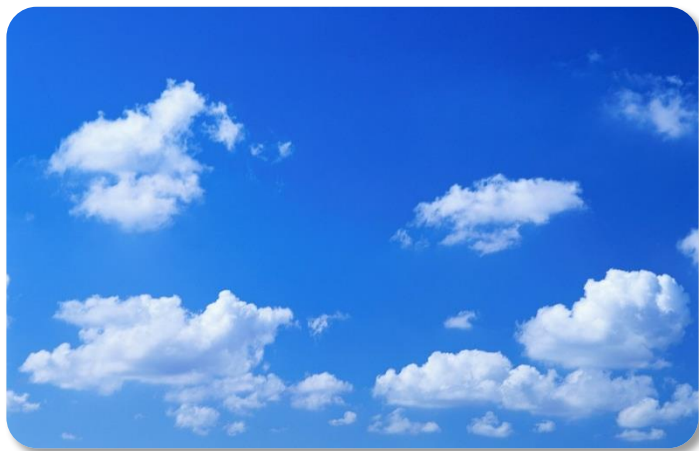


Source: <http://www.infosectoday.com/Articles/Authentication.htm>



# Authentication: Building Strong Passwords

Remember.....



C \_\_\_\_\_  
L \_\_\_\_\_  
O \_\_\_\_\_  
U \_\_\_\_\_  
D \_\_\_\_\_  
S \_\_\_\_\_

**NOT...**



Source: [tamutimes.tamu.edu](http://tamutimes.tamu.edu)

S \_\_\_\_\_  
U \_\_\_\_\_  
N \_\_\_\_\_



# Passwords

This is Ronald Donald's Password:

NOT GOOD!

~~1234~~





# Passwords - Complex

- Passwords of 8 characters consisting of
  - ~~Numbers only: 100 million~~ Cracked under one second
  - ~~+ Lower case: 2.8 trillion~~ Cracked under eleven minutes
  - ~~+ Upper case: 210 trillion~~ Cracked under fifteen hours
  - + Symbols: 7.2 quadrillion Cracked under three weeks
- Always use at least 3 of the following:
  - ✓ Numbers
  - ✓ Lower case letters
  - ✓ Upper case letters
  - ✓ Symbols (% # \* & ! : { " > |)

Ronald's Old Password: 1234

New Password: Pa123!

Source: [www.howsecureismypassword.net](http://www.howsecureismypassword.net)



# Passwords - Lengthy

- Brute force attacks can run 4 billion calculations per second
  - ~~Six or fewer characters~~ Cracked within three minutes
  - ~~Seven characters~~ Cracked within five hours
  - ~~Eight characters~~ Cracked within three weeks
  - Nine characters Cracked within five years
  - Ten characters Cracked within 526 years
- Always use at least 8 characters

Ronald's Old Password: Pa123!

New Password: Password123!



# Passwords - Only Yours

**Do not Share Your  
Password with  
ANYONE**



# Passwords - Unique

- Any of the top 10,000 passwords will be broken immediately
- 91% of people have one of the 1,000 most popular passwords
- Almost half of all people use one of the 100 most popular

- |            |            |            |
|------------|------------|------------|
| – password | – letmein  | – 1234567  |
| – 123456   | – dragon   | – sunshine |
| – 12345678 | – 111111   | – master   |
| – abc123   | – baseball | – 123123   |
| – qwerty   | – iloveyou | – welcome  |
| – monkey   | – trustno1 | – shadow   |

Ronald's Old Password: Password123!

New Password: Ronald123!





# Passwords - Different

- Use different passwords for each login (e.g. Gmail and Facebook)
  - 73% of people do not

Example:    [base password]    [site]  
                              ↓                              ↓  
          Gmail:    [Ronald123!]    [GMA] = Ronald123!GMA  
          Facebook: [Ronald123!]    [FAC] = Ronald123!FAC

Ronald's Old Password: Ronald123!

New Passwords: Ronald123!FAC and Ronald123!GMA



# Passwords - Short Term

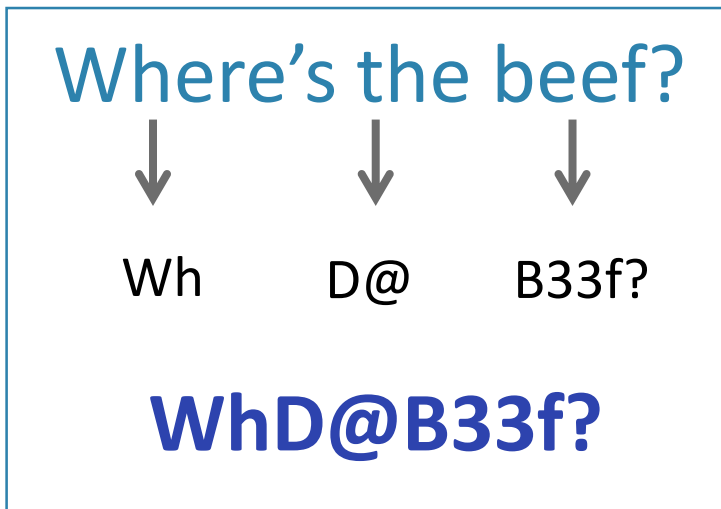
- The longer you keep a password the longer attackers have to try and crack it
- Changing your passwords regularly can help foil cracking attempts as they happen
- It's best to change your passwords at least every few months

The image shows a 'Change Password' dialog box from Windows XP. The title bar reads 'Change Password'. The dialog features the Microsoft logo and 'Windows xp Professional' branding. Below the branding, it says 'Copyright © 1985-2001 Microsoft Corporation' and 'Microsoft'. The dialog contains five input fields: 'User name:' with the text 'cccb', 'Log on to:' with a dropdown menu showing 'LBORO', 'Old Password:', 'New Password:', and 'Confirm New Password:'. At the bottom right, there are 'OK' and 'Cancel' buttons.



# Passwords NOT simple

- Do not use dictionary words
  - Fend off dictionary cracking attacks by using passphrases





# Passwords - NOT User ID

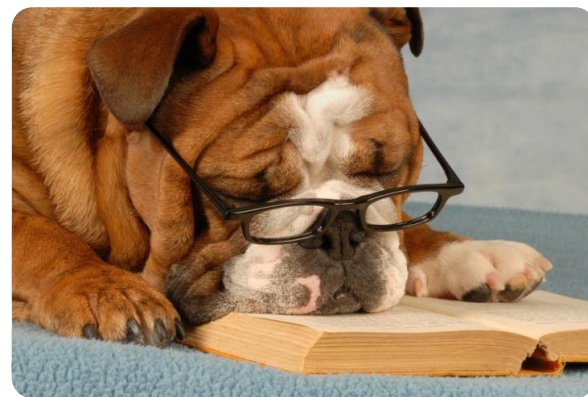
- User ID is publicly available
- Using it as a password = Giving it away





# Passwords - NOT Name

- Do not use any personal info – can be easily found by other means
  - Name
  - Birthday
  - Pet's Name
  - Mother's Maiden Name
  - Hometown



Old Gmail Password: **Ronald123!GMA**

New Password: **WhD@B33f?GMA**

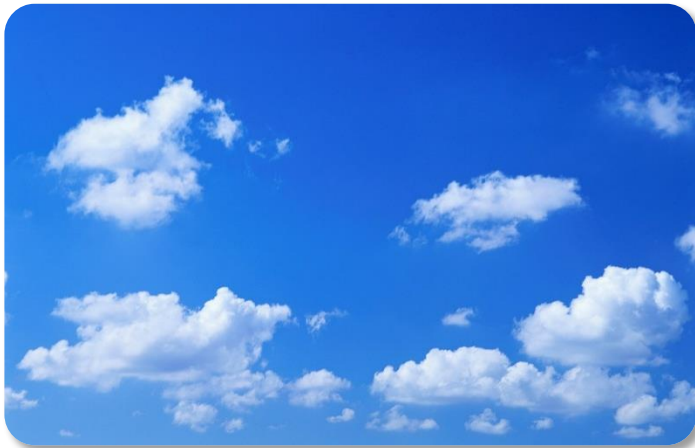
Old Facebook Password: **Ronald1234FAC**

New Password: **WhD@B33f?FAC**



# Building Strong Passwords

Remember.....



Complex  
Lengthy  
Only Yours  
Unique  
Different  
Short Term

**NOT...**



Source: [tamutimes.tamu.edu](http://tamutimes.tamu.edu)

Simple  
User ID  
Name